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**Sea Angling**

**The following quality criteria are filled out by a company representative. A clear explanation of how each applicable criterion is fulfilled must be given with reference to appropriate documentation, e. g. employee handbook/quality manual, safety plans, photos etc. Random and/or selected criteria will be verified by the auditor.**

 Quality and Environmental Certification

On the Way to Sustainable Tourism

Specific Quality Criteria no. 215

5th edition 2022

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| ***215-1*** | ***Safety*** | ***Yes*** | ***N/A*** | ***How fulfilled/explanation*** |
| *215-1.1* | For each type of tours there is an itinerary (written description) including a description of routes, schedule and other trip arrangements. |  |  |  |
| *215-1.2* | A checklist has been compiled for safety equipment on tours and excursions, including f.ex.: 1. First aid kit/equipment.
2. Communication devices.
3. Tracking devices.
4. Extra clothing.
5. Other equipment according to conditions on each tour.
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| *215-1.3*  | A written plan for renewal, cleaning and maintenance of safety equipment is in place including procedures about i.a.:1. Inspection and testing of equipment.
2. Disinfection and cleaning of equipment.
3. Lifespan of equipment (see manufacturer's accepted standards).
4. Maintenance and cleaning of fishing equipment.
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| *215-1.4* | Equipment that has been used abroad is disinfected according to current applicable regulations. |  |  |  |
| *215-1.5* | Knives and other utensils that may pose a danger are stored in a safe place where there is no danger to passengers or crew members. |  |  |  |
| *215-1.6* | All equipment is well and neatly stored after usage. The storage is appropriate and does not reduce the safety and usability of the equipment. |  |  |  |
| *215-1.7* | To prepare guides/captains for the tours/activities of each day they go through a checklist including the following items, among others: 1. Details of the itinerary and routes to be travelled.
2. Weather forecast.
3. Equipment.
4. Information about customers.
5. That contingency plans are always included / accessible on tours.
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| *215-1.8* | There is a checklist for guides/captains on the safety matters that are covered with customers before and during the tour, e. g. regarding:1. Local conditions and weather.
2. Schedule.
3. Safety precautions.
4. Appropriate clothing and equipment.
5. Food, drinks, and access to water during the tour.
6. 112 emergency number in Iceland.
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| *215-1.9* | The company has written guidelines on when to cancel tours due to weather. It is clearly stated who decides on the cancellation of tours. |  |  |  |
| *215-1.10*  | Customers are reminded of responsible travel behaviour. |  |  |  |
| ***215-2*** | ***Education and Training***  | ***Yes*** | ***N/A*** | ***How fulfilled/explanation*** |
| *215-2.1* | Emergency response is trained every year. Training is based on the type of trip. Written description of how this is done is in place. |  |  |  |
| *215-2.2* | Guides and captains have specialized training and experience appropriate for the tour in question. |  |  |  |
| *215-2.3* | At least one crew member has completed the course *Wilderness First Aid* (Fyrsta hjálp 1, 20 hours) from ICE-SAR or a comparable course from another organisation and attend a refresher course (4 hours) every two years. |  |  |  |