Logo, company name

Description automatically generated

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**Sea Angling**

**The following quality criteria are filled out by a company representative. A clear explanation of how each applicable criterion is fulfilled must be given with reference to appropriate documentation, e. g. employee handbook/quality manual, safety plans, photos etc. Random and/or selected criteria will be verified by the auditor.**

Quality and Environmental Certification

On the Way to Sustainable Tourism

Specific Quality Criteria no. 215

5th edition 2022

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| ***215-1*** | ***Safety*** | ***Yes*** | ***N/A*** | ***How fulfilled/explanation*** |
| *215-1.1* | For each type of tours there is an itinerary (written description) including a description of routes, schedule and other trip arrangements. |  |  |  |
| *215-1.2* | A checklist has been compiled for safety equipment on tours and excursions, including f.ex.:   1. First aid kit/equipment. 2. Communication devices. 3. Tracking devices. 4. Extra clothing. 5. Other equipment according to conditions on each tour. |  |  |  |
| *215-1.3* | A written plan for renewal, cleaning and maintenance of safety equipment is in place including procedures about i.a.:   1. Inspection and testing of equipment. 2. Disinfection and cleaning of equipment. 3. Lifespan of equipment (see manufacturer's accepted standards). 4. Maintenance and cleaning of fishing equipment. |  |  |  |
| *215-1.4* | Equipment that has been used abroad is disinfected according to current applicable regulations. |  |  |  |
| *215-1.5* | Knives and other utensils that may pose a danger are stored in a safe place where there is no danger to passengers or crew members. |  |  |  |
| *215-1.6* | All equipment is well and neatly stored after usage. The storage is appropriate and does not reduce the safety and usability of the equipment. |  |  |  |
| *215-1.7* | To prepare guides/captains for the tours/activities of each day they go through a checklist including the following items, among others:   1. Details of the itinerary and routes to be travelled. 2. Weather forecast. 3. Equipment. 4. Information about customers. 5. That contingency plans are always included / accessible on tours. |  |  |  |
| *215-1.8* | There is a checklist for guides/captains on the safety matters that are covered with customers before and during the tour, e. g. regarding:   1. Local conditions and weather. 2. Schedule. 3. Safety precautions. 4. Appropriate clothing and equipment. 5. Food, drinks, and access to water during the tour. 6. 112 emergency number in Iceland. |  |  |  |
| *215-1.9* | The company has written guidelines on when to cancel tours due to weather. It is clearly stated who decides on the cancellation of tours. |  |  |  |
| *215-1.10* | Customers are reminded of responsible travel behaviour. |  |  |  |
| ***215-2*** | ***Education and Training*** | ***Yes*** | ***N/A*** | ***How fulfilled/explanation*** |
| *215-2.1* | Emergency response is trained every year. Training is based on the type of trip. Written description of how this is done is in place. |  |  |  |
| *215-2.2* | Guides and captains have specialized training and experience appropriate for the tour in question. |  |  |  |
| *215-2.3* | At least one crew member has completed the course *Wilderness First Aid* (Fyrsta hjálp 1, 20 hours) from ICE-SAR or a comparable course from another organisation and attend a refresher course (4 hours) every two years. |  |  |  |